



## AmeriHealth Caritas

District of Columbia

# Impact Report

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# Everyone deserves to receive quality healthcare.

Through its 360° Verification Process, Aerobodies supports AmeriHealth in the validation of its vast network ensuring AmeriHealth patients can receive the quality healthcare they deserve and trust.





"The level of service and impact Aerobodies has provided to AmeriHealth has been absolutely invaluable for our account executive team, particularly during the pandemic. Being able to keep our provider records updated and maintain our credentialing has been fantastic! We truly appreciate the Aerobodies team and their support of AmeriHealth Caritas."

-Account Executive, AmeriHealth









3 YEARS

### **Impact Report**

#### A Message From AmeriHealth

"Aerobodies has proven to be a trusted and able partner over the years, and they continue to provide high quality services in alignment with our corporate goals. Their focused support and collaborative approach to problem-solving enhances the value they bring to our organization on a daily basis."

-Pete Stoessel,
Director of Contract Performance

# The Covid–19 Pandemic Presented Unique Challenges

- ★ Inaccessibility and noncommunication of Provider staff
- ★ Severe reduction of AmeriHealth expert personnel
- ★ Increased stress and anxiety for medical and healthcare community

Impact Snapshot 2020-2022

6,310

Total Provider
Network Validated

31,550

Total AmeriHealth Provider
Directory Data Points Validated

2,222

Identified as
Non-Compliant Providers



## MESSAGE FROM AEROBODIES CEO

Aerobodies has been able to reduce stress, anxiety, and workload for AmeriHealth Account Managers through easily accessible data analysis. By providing quick and efficient updates of provider network compliance and surge emergency support services, especially during and post pandemic, Aerobodies report management on data analysis and analytics remains consistent, timely and accurate.

In a three-year period, Aerobodies assisted AmeriHealth Caritas to uncover over 1,000 non-compliant providers within the AmeriHealth network. Identifying these providers further aides AmeriHealth in providing accurate and reliable data for its members, particularly in critical times of public health emergencies such as the recent Covid-19 pandemic.



AmeriHealth's
dedication and
commitment to the
community is
exceptional. It is an
honor to partner with
their leadership team,
support their vision and
serve the Washington
community.

#### **ALIGNED RESOURCES**

Aerobodies has provided executive briefings that aid AmeriHealth in uncovering blind spots within their network of providers that are not easily recognizable and could severely affect the success and accuracy of business operations.

01

#### **Executive Briefings**

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02

#### **Training & Development**

Aerobodies is happy to provide additional training on data encryption, processing networks, and how to be proactive in uncovering blind spots to support AmeriHealth's internal customer team, account executives, and IT team both in and outside of this project scope.

03

#### **Operational Efficiency**

The cost benefit of Aerobodies solutions as opposed to outsourcing reduces operating expenses and increases productivity and revenue for AmeriHealth. Additionally, Aerobodies helps clients improve and achieve their business performance indicators that have a profound impact internally within the corporation, externally with AmeriHealth's clients, economically within the DMV region, and socially with local small businesses.

04

#### **Employee Engagement & Wellbeing**

BLAZE by Aerobodies is an all-access completely customizable virtual platform that provides an industry-leading turnkey solution encompassing fitness, nutrition, mental health, stress management, and leadership & cultural development proven to strengthen employee engagement and organizational wellbeing.

#### CONCLUSION



"If are intentional we about working with local businesses, we keep DC dollars in DC. We also help those businesses expand; and when they expand, they train and hire more DC residents. And when they train and hire more DC residents, those residents can their families and support reinvest that money back into the District. All of that adds up to a fair shot for more DC residents, and that's our real goal."

-Mayor Bowser

At Aerobodies, we create a lifeline to your bottom line.

We prioritize client satisfaction by utilizing clear and concise communication. We promise to handle all aspects of business with the highest respect to your mission through our core values of honesty, empathy, accountability, integrity, and gratitude.